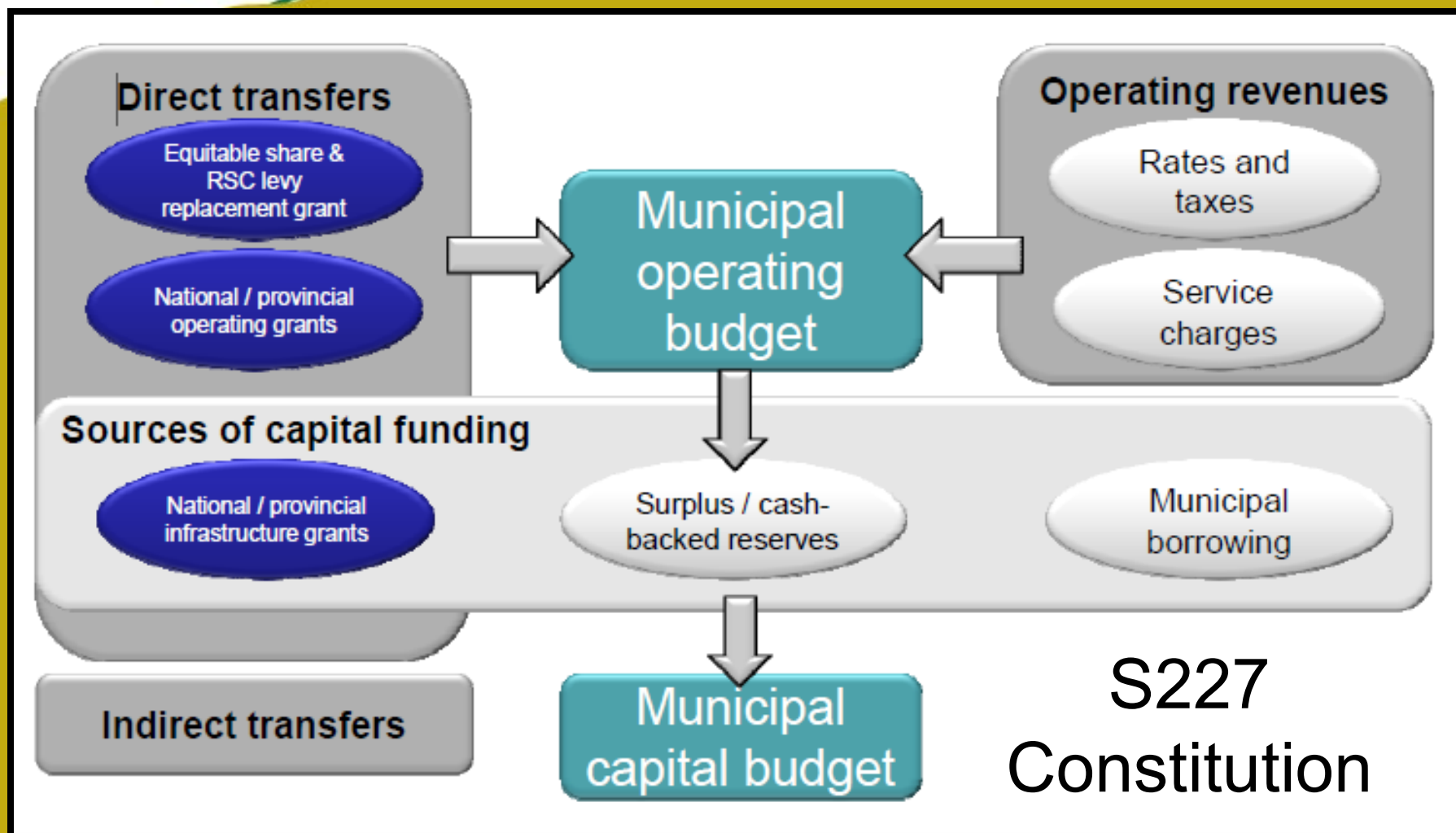




BUDGET AND TREASURY OFFICE



Constitution of RSA

229. Municipal fiscal powers and functions.—(1) Subject to subsections (2), (3) and (4), a municipality may impose—

- (a) rates on property and surcharges on fees for services provided by or on behalf of the municipality; and

Section 229 of the Constitution of the Republic of South Africa of 1996, sanctioned the municipality to imposed rates on property and surcharges on fees for services provided by or on behalf of the municipality.

What are the Main Service Rendered By Municipality for which the Municipality may Impose Surcharges

- ☐ Electricity
- ☐ Water
- ☐ Refuse
- ☐ Sewerage
- ☐ Fines

Polokwane Local Municipality RPU Working Group

The Revenue Protection Unit (RPU)

**Revenue
and
Customer
Care**

**Energy
Services**

**Water and
Sanitation**

**Planning
Development**

**Law
Enforcement**

RPU Responsibilities / Activities

- ☐ Raid audits
- ☐ Customer services
- ☐ Billing and Credit control
- ☐ Tariff development
- ☐ Investigation process
- ☐ Meter management
- ☐ Data analysis
- ☐ Penalties and fines

- ☐ Disputes and appeals on illegal connections
- ☐ Remedial processes
- ☐ Legal process
- ☐ Housing, township development
- ☐ Energy management, repairs

- ☐ Revenue enhancement and completeness
- ☐ Development Controls (illegal land use management)
- ☐ Building Inspections (building compliances)

City Of Polokwane

Electricity Prepaid Meter TID Rollover Status:

KRN Status	Active	Blocked	Dormant	Inactive	TID Progress %
KRN 1	5229	1111		21	10%
KRN 2	51545	431	1	3	90%
Grand Total	56727	1544	1	24	100%

Meter already replaced		14
Meter blocked	Commenting on the importance of the rollover project, director at STSA Don Taylor said: "The token identifier (TID) is calculated as the number of minutes that have elapsed since a defined base date of 1993 up to the time of creating the token. The TID has a limited range and will run out on 24 November 2024, when all prepayment meters based on the STS technology will stop dispensing electricity, thus presenting a significant risk to the service levels of all utilities and vendors to end-user customers in the electricity, water, and gas utilities business."	34
Municipal Disconnection		916
No access to the meter		100
No access to the property		1632
No meter on site		243
No services on site		255
Refuse access		1403
Vacant house (Empty house)		1328

Revenue Enhancement Initiative

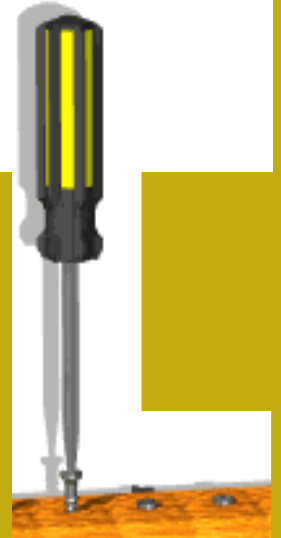
1. Faulty CTs (incorrect measurement)
2. Incorrect Wiring (reverse Run or Polarity Swopped)
3. Incorrect CT programming on meters
4. Incorrect Tariff
5. VT fuse blown

Energy charges: c/kWh

- Low Voltage: 144.51 c/kWh
- High Voltage: 142.00 c/kWh

Demand charges: R/kVA

- Low Voltage: R 399.10/kVA
- High Voltage: R393.40/kVA





Revenue Enhancement

		Phase 1					
Consumption month	Billing Month	Quantity Meters	Meters Exceeding baseline	Baseline Value	Billing Value	Difference	% Increase
22-Jun	22-Jul	96	86	4 483 954.11	7 838 359.68	3 354 405.57	75%
22-Jul	22-Aug	95	87	5 284 463.49	8 743 310.85	3 458 847.36	65%
22-Aug	22-Sep	95	87	5 217 357.68	8 678 887.24	3 461 529.56	66%
22-Sep	22-Oct	95	83	4 682 037.03	7 452 049.31	2 770 012.28	59%
22-Oct	22-Nov	95	82	4 892 682.08	8 044 034.85	3 151 352.77	64%
22-Nov	22-Dec	95	87	5 438 364.40	8 587 656.18	3 149 291.78	58%
22-Dec	23-Jan	95	80	5 247 214.10	7 997 319.96	2 750 105.86	52%
23-Jan	23-Feb	96	82	5 246 281.17	8 038 457.44	2 792 176.27	53%
23-Feb	23-Mar	96	81	4 792 668.65	7 171 164.32	2 378 495.67	50%
23-Mar	23-Apr	96	82	5 222 662.34	8 127 820.87	2 905 158.53	56%
23-Apr	23-May	96	74	4 072 279.26	6 286 855.76	2 214 576.50	54%
23-May	23-Jun	96	79	4 598 009.06	7 108 940.08	2 510 931.02	55%
23-Jun	23-Jul	96	87	5 392 322.90	9 426 164.11	4 033 841.21	75%
23-Jul	23-Aug	96	86	5 056 133.04	9 391 932.32	4 335 799.28	86%
23-Aug	23-Sep	93	85	5 118 153.09	9 499 616.84	4 381 463.75	86%
23-Sep	23-Oct	93	84	5 365 837.36	9 048 916.80	3 683 079.44	69%
23-Oct	23-Nov	93	84	6 195 766.21	10 618 759.87	4 422 993.66	71%
23-Nov	23-Dec	93	85	6 196 987.55	10 500 987.21	4 303 999.66	69%
23-Dec	24-Jan	93	84	6 150 260.60	10 575 063.32	4 424 802.72	72%
24-Jan	24-Feb	93	84	5 499 971.18	9 746 099.89	4 246 128.71	77%
24-Feb	24-Mar	93	82	5 060 320.81	9 454 397.29	4 394 076.48	87%
24-Mar	24-Apr	93	83	5 785 321.10	10 421 780.21	4 636 459.11	80%
24-Apr	24-May	93	82	5 717 883.53	9 634 227.19	3 916 343.66	68%
24-May	24-Jun	93	83	5 670 516.41	10 325 400.96	4 654 884.55	82%
24-Jun	24-Jul	93	85	5 750 783.61	11 041 932.47	5 291 148.86	92%
						86 330 755.39	

Electricity Bypasses



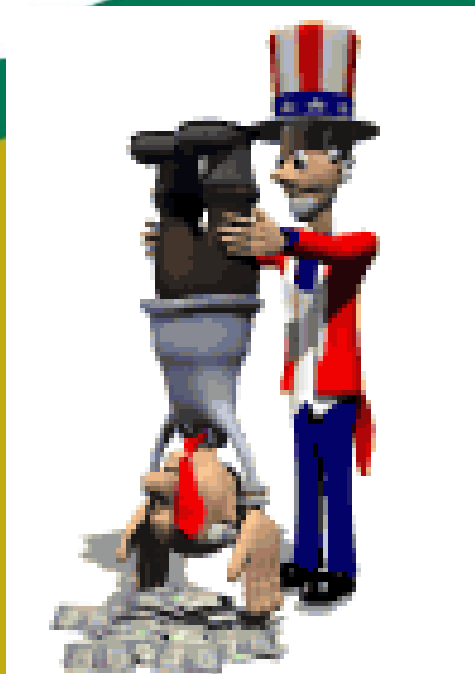
Action plan to reduce illegal connections of services?

Illegal Connections Penalties Increase

Financial Year: Prior 2019/2020 = R 12 651.10

Fin Yr 2020 >=R70 000

Financial year	No. of prop	Unit Price	Amount	TOTAL
2020/2021	80	RES - R70 000	R 560 0000	R 9 350 000
	25	BUS - R150 000	R 375 0000	
2021/2022	157	RES - R70 000	R 1 099 0000	R 11 430 000
	02	BUS - R150 000	R 440 000	
2022/2023	57	RES -R75 229	R 5 233 789	R 10 133 789
	15	BUS -R220 000	R 4 900 000	
2023/2024	103	RES -R75 229	R 8 526 508.34	R 9 679 308.34
	05	BUS -R220 000	R 1 152 800	
TOTAL	444		- 1,044.94 - 78,132.60 - 14,090,287.65	R 30 459 308.34



**Cut off of services due to nonpayment
Now Vending block concurrent
Segregation of duties minimizing collusion**

Tsela Pedi System

Vending Block



PressReader



To reduce the local authority's debt book, the Polokwane Municipality recently intensified its credit control measures by implementing a vending system which reactivates consumers who have long



LEARNERS WHO RECEIVE PREPAID METERING. The meters are then only re-activated from the municipal offices once the arrears have been settled or acceptable arrangements were made.

This action of the municipality was met with an outcry and necessitated Mayor John Mpe to call a media briefing last Tuesday in an effort to inform the public.

Mpe admitted that the dissatisfaction of some residents may stem from the lack of effective mass communication and misunderstanding of the municipality's situation, thus the need for clarification.

"Just like any other municipality in the country, Polokwane Municipality requires revenue from all its ratepayers to deliver quality basic services to its residents and businesses as part of securing the future of the city and its people. "The municipality is committed to improve revenue collection but is also not oblivious of the socio-economic situation in the country and has in place measures to cushion indigent households," Mpe explained.

According to the mayor, a recent financial analysis depicted that the account payment rate has been decreasing from 89%

on the 1st of April and about the main combine.

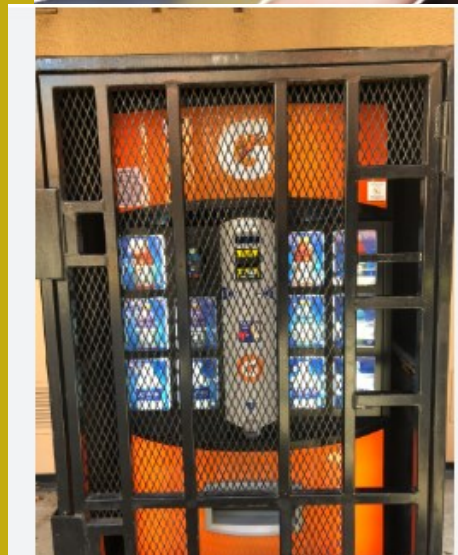
"This is 20% of 1 All 16 5 200 indi pending however indigent their ind Mpe said.

The m June 7, c unblock, remains amount through contents as an area business a single After his 000 was to settle Mpe is medical employe consulting "We h last conq technique of contri access a physical implere make us

Polokwane



MUNI BLOCKS PREPAID METERS - PressReader



Government and Top Debtors



Polokwane Municipality takes drastic steps to recover
R252m | Review

[Visit](#)

Maintenance



TechCabal
load shedding ...



ActionSA
Eskom Appeal of Load Shedding Court ...



EZSOL
Return to Stage 6 Loadshedding | EZSOL



isite Computers
Load Shedding and Your Business ...



The Mail & Guardian
Practical steps to stop load-shedding ...



The LpGas Man
Load Shedding? Switch to gas – The ...



George Herald
Seven load shedding life hacks to k...



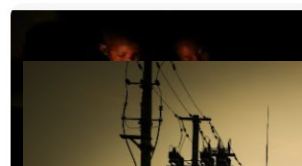
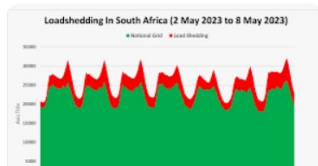
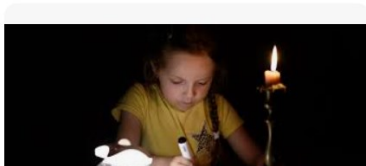
South African
Stage 11 load shedding: What is it, an...



Affinity Health
Living With Load Shedding - Affinity Health



Sinetech Store
Load-shedding Is Dead! Long-live Load ...



minimum of 6% of total cost (before profit margin) will be allowed for repairs and maintenance. Repairs and maintenance expenditure exceeding 6% will be assessed on a case-by-case basis by the Energy Regulator.

Nersa
<https://www.nersa.org.za> › uploads › 2020/09 PDF
 COST OF SUPPLY FRAMEWORK - Nersa



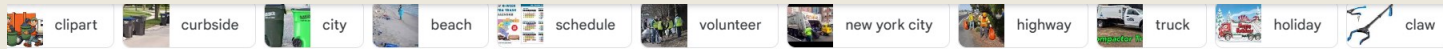
Stage 8 load-shedding on the cards, energy expert warns

Visit >

Garbage Collection Refuse Removal



1929 - 2024



RT Opdenaker
Residential Trash Pickup Services ...



Magic Clean -
Garbage Collection Services -



KPMG
Garbage collection - KPMG Belgium



Connect2Local
Benefits of Routine Garbage Collection ...



Kamtix Cleaners
Garbage Collection and Waste Man



Facebook
Nairobi Kenya Poja City Cleaners Ltd



EnvMart.com
MSW Door-to-Door Collection L&P



Kamtix Cleaners
Garbage Collection and Waste Managemen



Solcity Cleaning Services
Garbage Collection Services in Nairobi



BioCycle
Trash Collection



Cable Theft very Costly after Load



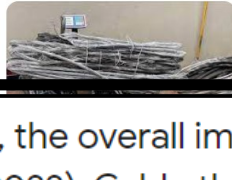
ws24
e theft is economic sabota...



Bloomberg
Copper Cable Thefts Disrupt Sout...



MyB
Coppe



In essence, the overall impact of theft surpasses R137 million per day (Leshoro, 2022). Cable theft cost the eThekweni Municipality R40 million during the 2022/2023 financial year, necessitating the replacement of six tonnes of stolen cables. 01 Jan 2024



Sabinet African Journals

<https://journals.co.za> › doi › ejc-servamus_v117_n1_a8

Copper Cable Theft: Dangerous and costly



mocratic Alliance
1 000 in stolen copper cable, ...



News24
Cable thieves now armed with ...



SAB



Transnet reported 1 121km of cable stolen in the 2023 financial year, a nearly eight-fold increase over five years. In addition Eskom copper theft is reckoned to cost R5-7 billion a year, plus another roughly R2 billion to replace stolen cables. 16 Feb 2024



South African Government

<https://www.gov.za> › blog › metals-theft

Metals theft | South African Government

Water Infrastructure Subotage

✓ Content

<https://businesstech.co.za/news/government/>

A new type of mafia is thriving in South Africa

18 Oct 2023 — A new type of **mafia** is thriving in **South Africa**. Several parts of **South Africa** are struggling with **water** shortages as taps c



Engineering News

<https://www.engineeringnews.co.za> › article

The Water Mafia crisis sees SA

29 Nov 2023 — The **South African** water s
notorious 'construction mafias', **water** or tan



BusinessTech

<https://businesstech.co.za/news/government/>

'Tanker mafias' scoring big in South Africa

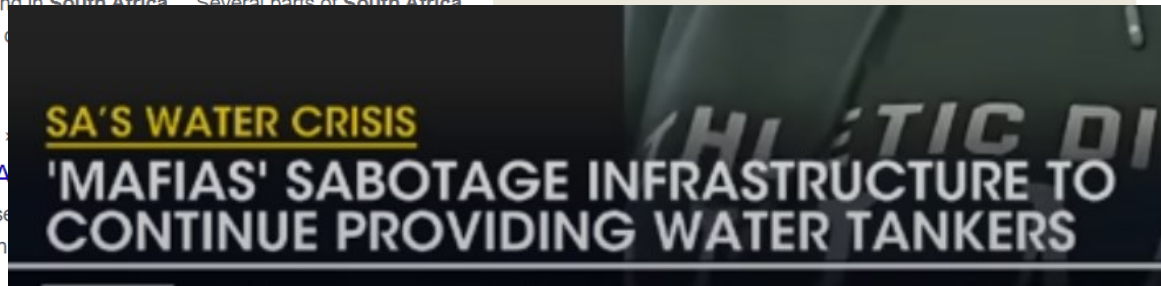
14 Feb 2024 — The **water** crisis in **South Africa** is expected to worsen in 2024 d
infrastructure, and criminal syndicates – dubbed 'tanker ...

📺 Videos :



Discussion | 'Water tanker mafia' said to be rife

YouTube · eNCA
20 Oct 2023



Revenue Generating Threat

Thursday, 11 Apr • 14:37

Texting with +2781160004099799 (SMS/MMS)

Message from SAPS. Case registered on 2024-04-11 at WESTENBURG Station. ref nr CAS 107/4/2024 - contact details: . Do NOT reply to this SMS.

14:37

Friday, 12 Apr • 08:21

Texting with +2781160004088066 (SMS/MMS)

Message from SAPS. WO. RM LEDWABA will investigate your case WESTENBURG ref nr CAS 107/4/2024. Unit contact details: . Do NOT reply to this SMS.

08:21

Revenue Generating Threat

Friday, 19 Apr • 09:36

Texting with +2781160004095862 (SMS/MMS)

Message from
SAPS.Investigation in
WESTENBURG ref nr CAS
107/4/2024- all leads
followed up - case closed.
Docket will be re-opened
upon new leads. Do NOT
reply to this SMS.

09:36

The Key is to Protect The Revenue



Sometimes at All Cost



Protecting Revenue Base

