



Southern Africa
Revenue Protection
Association

THE SOUTHERN AFRICAN REVENUE PROTECTION ASSOCIATION

GOOD HOPE BRANCH/GOEIE HOOP-TAK

MINUTES OF THE SARPA GOOD HOPE BRANCH'S 92ND GENERAL MEETING HELD AT THE DUNES RESORT, PO394 ROAD, KEURBOOMSTRAND ON THURSDAY 7 NOVEMBER 2019 AT 09:00.

NOTULE VAN DIE SARPA GOEIE HOOP-TAK SE 92^{STE} ALGEMENE VERGADERING WAT OP DONDERDAG, 7 NOVEMBER 2019 OM 09:00 BY THE DUNES RESORT, PO394 ROAD, KEURBOOMSTRAND GEHOU IS.

ATTENDANCE / BYWONING

MEMBERS / LEDE

N Rossouw (Neels)	- Bergrivier (rossoun@bergmun.org.za)
J Cupido (Jemaine)	- Bitou (jcupido@plett.gov.za)
MS Kwampa	- Bitou (mkwampa@plett.gov.za)
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S Ronoti (Sizakele)	- Bitou (sronoti@plett.gov.za)
EG Coetzee (Esmare)	- Cape Agulhas (esmarec@capeagulhas.gov.za)
SA Cooper (Steve)	- Cape Agulhas (stevec@capeagulhas.gov.za)
GS Stopford (Greg)	- Cape Town (greg.stopford@capetown.gov.za)
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Z Sulelo (Zimkhitha)	- Cape Town (Zimkhitha.Sulelo@capetown.gov.za)
M Fredericks (Marahwaan)	- Drakenstein (marahwaan@drakenstein.gov.za)
M Verhoeven (Martin)	- Drakenstein (martinv@drakenstein.gov.za)
PG de Vries (Paul)	- Drakenstein (paul@drakenstein.gov.za)
JS Coelho (Joe)	- Eskom (coelhoj@eskom.co.za)
D Esterhuysen (Deon)	- George (rgesterhuysen@george.gov.za)
D Maree (Danie)	- Overstrand (dmaree@overstrand.gov.za)
M Radyn (Marissa)	- Overstrand (mrady@overstrand.gov.za)
C du Preez (Cassie)	- Saldanha Bay (Cassie.Dupreez@sbn.gov.za)
J du Plessis (Johan)	- Saldanha Bay (johan.duplessis@sbn.gov.za)
R Bindeman (Rens)	- SARPA (rens@mweb.co.za)
B Marias (Belinda) Chairperson	- Swartland (maraisb@swartland.org.za)
FH du Toit (Francois)	- Theewaterskloof (francoisdu@twk.org.za)
P van den Heever (Pierre)	- Witzenberg (pierre@witzenberg.gov.za)

AFFILIATES

B Addinall (Barry)	- ABB SA (Pty) Ltd (barry.addinall@za.abb.com)
F Bouwer (Frans)	- ABB SA (Pty) Ltd (frans.bouwer@za.abb.com)
ME Brandt (Michael)	- ABB SA (Pty) Ltd (mike.brandt@za.abb.com)
M Zulu (Mthokozisi)	- Aberdare Cables (mthokozisi.zulu@aberdare.co.za)

Presentations are available on this link:

<https://www.dropbox.com/sh/m5sol9p21wj62fq/AACi1LsMBJ4j-P0zMhSkdOUea?dl=0> until May 2020

V Voyiya (Vuyiwe)	- Aberdare Cables (vuyiwe.voyiya@aberdare.co.za)
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M de Villiers (Morné)	- CED Consolidated Electrical Distributors (mornede@cedsa.co.za)
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JB Synman	- CVW Consulting Engineers
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M Petersen (Moses)	- PH Marketing (moses@phmarketing.co.za)
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H Roux (Hannes)	- Power Transformers (hannes@powertx.co.za)
W Basson (Willie)	- PPE Technologies
M van der Walt (Martin)	- PPE Technologies (martinv@ppetech.co.za)
W du Preez (Wicus)	- PPE Technologies (wicusd@ppetech.co.za)
B Bosch (Benjamin)	- Schneider Electric (benjamin.bosch@se.com)
G Smit (Gareth)	- Schneider Electric (gareth.smit@se.com)
R Swartz (Rodney)	- Siemens (rodney.swartz@siemens.com)
B Lezar (Brent)	- USC Metering (brent@utility-systems.co.za)
S Ndidi	- Utilities World
G Thomas (Grant)	- Utilities World (grant.thomas@utilitiesworld.co.za)

RETIRED MEMBERS

J Pereira (Jorge)	- Honorary member (jorgepereira43@yahoo.co.za)
N Ballantyne (Neil) Secretary	- Honorary member (nballantyne@cybersmart.co.za)

1. OPENING AND WELCOME / OPENING EN VERWELKOMING

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1.1 **Opening / Opening**

The Chairperson welcomed all to the meeting, including Cllr Johan Middleton (City of Cape Town) and introduced Jemaine Cupido, who addressed the meeting and welcomed delegates to the Bitou Municipal area. The meeting was then opened with a prayer.

1.2 **Arrangements / Reelings**

Gareth Smit advised that tea/coffee would be served at 10:30, and a lunch has been arranged for 13:00. Gareth asked all who reply that they will attend the meetings to attend or otherwise advise that they will not be able to attend. Unnecessary extra cost is incurred by people saying that they will attend and then not arriving at the meeting, as teas and meals are charged per head.

1.3 **Acknowledgements / Bedankings**

The Chairperson thanked the Bitou Municipality and their staff, and Gareth Smit for all the arrangements for the meeting. She also thanked The Dunes Resort for the use of their facilities and all the Affiliates for their generous sponsorship which makes these meetings possible.

1.4 **Announcements / Aankondigings**

The Chairperson announced the resignation of the Vice Chairperson, Kagiso Kgowe. Nominations were called for a new Vice Chairperson and Jemaine Cupido (Bitou) was duly nominated and elected.

The President of SARPA, Greg Stopford presented the Hon. Secretary, Neil Ballantyne, with Honorary Membership of SARPA for many years of service to the Association. Neil thanked SARPA for this unexpected honour that was bestowed on him.

2. **APOLOGIES / VERSKONINGS**

AA Jacobs (Abdul Aziz)	-	Cape Agulhas (abdulazizj@capeagulhas.gov.za)
JH du Plessis (Kobus)	-	Overstrand (kduplessis@overstrand.gov.za)
V Scheepers (Valanceo)	-	Saldanha Bay (valanceo.scheepers@sbm.gov.za)
JP Bester (Col JP)	-	SAPS (wcpfhlc@saps.gov.za)
JP van Niekerk (Johannes)	-	Theewaterskloof (johannesva@twk.org.za)
M Redelinghuys (Marius)	-	Theewaterskloof (mariusre@twk.org.za)
DB Greeff (Danie)	-	Witzenberg (danie@witzenberg.gov.za)
JJG Nel (Johan)	-	Honorary member (neljgg@gmail.com)
LR Richardson (Len)	-	Honorary member (richardsonlr@telkomsa.net)
FJC Koegelenberg (Floris)	-	Retired member (floriskoegelenberg@gmail.com)

3. **CHANGE OF ADDRESS / ADRESVERANDERINGS**

None

4. **Confirmation of the minutes of the SARPA Good Hope Branch's 91st General Meeting held at the Letsatsi Lodge, Vanrhynsdorp on Thursday 15 August 2019.**

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Bekragtiging van notule van die SARPA Goeie Hoop Tak se 91^{ste} Algemene Vergadering gehou op Donderdag, 15 Augustus 2019 by die Letsatsi Lodge, Vanrhynsdorp.

4.1 Copies of the minutes of meeting had been circulated to all members.

4.2 The adoption of the minutes was accepted by the meeting.

**5. MATTERS ARISING FROM THE MINUTES AND NOT ON THE AGENDA
SAKE VOORTSPRUITEND UIT DIE NOTULE EN NIE OP DIE AGENDA NIE**

None.

**6. ADDITIONAL ITEMS TO BE DISCUSSED UNDER ITEM 10 –MEMBERS’ FORUM
BYKOMENDE ITEMS VIR BESPREKING ONDER ITEM 10 – LEDE SE BESPREKINGS FORUM**

None

7. REPORTS / VERSLAE

**7.1 Executive Council Meeting / Uitvoerende Raad
- Rens Bindeman**

#(See presentation 7-1)

- Project reports:
 - o Special projects covered
 - o Branch developments listed
 - o Training initiatives given
 - o Infrastructure crime issues mentioned (Crime code 3200!!)
 - o Standardisation matters discussed – NRS & SANS document are available
- Calendar of events given.
- It was reported that NERSA will allow a once off 2% increase in the electricity tariff to fund the establishment of Revenue Protection units in municipalities. Thereafter Revenue Protection units will be self-sustaining. A test case is to be carried out in Buffalo City. Johan du Plessis stated that a cost of supply study must first be completed before NERSA will allow this once off tariff increase.

8. PRESENTATIONS

8.1 “Impact & challenges wrt battery and cable theft within the Telco environment” – Jacques Nolan – Vodacom

This presentation was not given as the presenter was not able to attend the meeting, and sent apologies.

8.2 “Prepaid smart water meter management system” – Leon Lerm – LL Energy

- A demonstration was given of the new Utility Smart Meter Management System which currently works for water meter
- On-line connection to water meter
- Monitors tampering, leaks, usage – updates sent to central system every 15 minutes
- Remote loading of tokens for credit purchased
- All tokens can be displayed
- No keypad is necessary on the meter
- Log of calls is available
- All tariffs can be set up including for indigents
- SMS reminder sent to user to buy when credit is low
- Owner/tenant have unique login names and passwords to view app of cell phone.

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8.3 Non- Revenue Water – Ithriam Leukes – Ontec

This presentation was not given as the presenter was not able to attend the meeting, and sent apologies.

8.4 Bitou Municipality's experiences with revenue protection issues - Jemaine Cupido – Senior Manager Electrical, Bitou Municipality

#(See presentation 8-4)

- Introduction given to Bitou Municipality
- Overview of electrical network presented
- Problem statement given with statistics set out
- Challenges contributing to losses explained
- Steps taken to reduce losses covered
- Basic revenue protection courses given by SARPA attended by staff
- New revenue protection section was established
- Meter audits were carried out, especially in informal areas
- Prepayment meters were installed to replace credit meters
- Tamperers found during normal operations were shown
- The way forward was discussed
- Conclusion summarised achievements.

Johan du Plessis reported back on losses in Saldanha Bay.

Pierre van den Heever (Witzenberg) reported on their activities in informal areas.

Martin Vanhoeven (Drakenstein) mentioned their action taken to reduce tampering and registration of meters on the vending system.

9. MEMBERS' FORUM:

9.1 Provincial Police infrastructure theft statistics:

Paul de Vries (Drakenstein) reported on the statistics for infrastructure theft cases in the Western Cape for:

- July 2019 – #(See presentation 9-1a)
- August 2019 – #(See presentation 9-1b)
- September 2019 – #(See presentation 9-1c)

It is vital to use the Crime Code 3200 when reporting theft cases to SAPS so all municipal statistics are correctly recorded.

Hotspots were highlighted – both national and local.

9.2 Discussion on Rogue Meters

- Rens Bindeman explained was a rogue meter is
- There is a need to be able to identify rogue meters
- Will do a pilot site investigation in Cape Town. 100 meters were traced to one vendor where money received for the sale of credit does not come to the City. Meters are obtained from local hardware stores. City meters have been replaced with rogue meters. Rogue meters have been installed upstream of the City's meters. All revenue goes to the owner of the property who has had the rogue sub-meters installed. Contravention Notices have been issued by the City to the property owners.
- It is a complex situation
- Need to do a detailed investigation to determine who needs to be prosecuted
- Task Team has been established to look into this
- Now matter has been widened to Government, SALGA and COGTA
- Which Act needs to be used to prosecute these cases?
- Ruling asked for from Department of Justice
- Criminal Matters Amendment Act ends at main meter and cannot be used for sub-meter issue
- This needs to be put back into the Electricity Act or the Criminal Matters Amendment Act needs to be changed to accommodate this issue

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- Each municipality needs to look for rogue meters and report back
- To prosecute rogue meters is an issue. Need a court order to act against this problem
- TID roll over will allow supply group codes to be blocked.

**10. ITEMS HELD OVER FOR DISCUSSION FROM PREVIOUS GENERAL MEETING
ITEMS WAT OORSTAAN VIR BESPREKING VAN DIE VORIGE ALGEMENE VERGADERING**

None

11. MATTERS FROM OTHER PROVINCES

None

12. GENERAL / ALGEMEEN

The Chairperson requested presentations for the Arniston meeting in February

13. SPONSORSHIPS

Gareth Smit thanked all the firms who had provided generous sponsorship for the meetings, He also thanked Bitou Municipality and their staff for hosting the meeting and the Dunes Resort and their staff for the arrangements for the meetings.

**14. DATES AND PLACES OF MEETINGS
DATUMS EN PLEKKE VAN VERGADERINGS**

**Dates and places of SARPA meetings in 2020
Datums en plekke van SARPA vergaderings in 2020**

14.1	13 February 2020	Arniston (Cape Agulhas Municipality)
14.2	14 May 2020	Bellville (City of Cape Town)
14.3	13 August 2020	Robertson (Langeberg Municipality)
14.4	5 November 2020	Stellenbosch (Stellenbosch Municipality)

**15. Closing of meeting by Chairman.
Sluiting van vergadering deur die Voorsitter.**

The Chairperson thanked all for attending and closed the meeting at 12:40.

N BALLANTYNE
HON. SECRETARY
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