

2025 SARPA CONVENTION



Southern Africa
Revenue Protection
Association



**THEME: PROFESSIONALISED REVENUE LOSS MITIGATIONS
AND CAPACITY BUILDING**

Proudly hosted by Sol Plaatje Municipality in Kimberley
Venue: Boontjieskraal Incubation and Conference Centre

31 July - 1 August 2025

PROUDLY SPONSORED BY

CONLOG

PROGRAMME

DAY 1

09:00 - 09:15 Procession and National Anthem

09:15 - 09:30 Welcome from the Host City [Mayor Sol Plaatje Local Municipality]

09:30 - 09:45 Welcome by the SARPA President [Mr Manoj Hanuman]

09:45 - 10:30 Keynote Address [Sadesh Ramjathan - National Treasury]

10:30 - 11:00 NETWORKING BREAK

11:00 - 11:30 Building resilience and sustainable infrastructure through innovation and good governance [Blessing Mukosi - Sol Plaatje Local Municipality]

11:30 - 12:00 Highlighting the evolving threat of utility theft in the United Kingdom [Gavin Straughan - United Kingdom Revenue Protection Association]

12:00 - 12:30 Report on untraceable, un-upgraded, non-compliant meters and their impact on revenue protection and collection [Friday Kapindula - Escom Malawi]

12:30 - 13:30 LUNCH

13:30 - 14:00 Revenue management best practices in municipalities [Thandiwe Nkangala - Cigfaro]

14:00 - 14:30 Case study of smart prepaid water metering in Botswana [Desigan Govender - Conlog]

14:30 - 15:00 COMFORT BREAK

15:00 - 15:30 Limiting losses at street level by installing smart kiosks to accommodate meters [Dave Turton - Edgeline]

15:30 - 16:15 Panel discussion on the impact of AMI systems on revenue protection processes and the reduction of non-technical revenue losses

[Rens Bindeman; Harold Hayes; Chris Gower; Desigan Govender; Serchen Reddy]

16:15 - 16:30 Convention sponsor presentation [Conlog]

16:30 Day Closure

19:00 SARPA Dinner

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DAY 2

08:30 - 09:00 Registration and Refreshments

09:00 - 09:30 Revenue protection metering and vending challenges

[Belinda Dawson - Swartland Municipality]

09:30 - 10:00 Developing capacity building with expert knowledge within utilities

[Rishan Singh - Ethekewini Metro]

10:00 - 10:30 NETWORKING BREAK

10:30 - 11:15 Enhancing revenue collection through smart technology

[Serchen Reddy - Ontec and Ramotseki Mogoje - Sol Plaatje Local Municipality]

11:15 - 11:45 Effective demand management with smart control switches

[Leevasen Naicker - Landis+Gyr]

11:45 - 12:15 Mitigating revenue losses through meter coding reset: Lessons

learned during KRN Project [Brian Mokgele - Eskom]

12:15 - 12:45 Case study of implementing the credit control remote management

system to improve revenue collection [Lindani Dlamini - Homepower]

12:45 - 13:15 Members Forum and Closure

13:15 Lunch

