# Combating Power Theft initiative

SARPA Convention, 2015



PAGEMARK AFRICA



### Overview

- Cost of electricity theft in South Africa
- Methods of stealing electricity
- Pelta<sup>TM</sup> Technology Overview
- Tamper evident labels and security seals application
- Field implementation
- Voucher and CDUs application

## Cost of Electricity Theft in SA

- Electricity theft costs South Africa over R4 billion per annum?
- It contributes to power outages R?
- It threatens the lives of South Africans due to the instability of power in hospitals
- Threatens the viability of businesses and by consequence, jobs of South Africans due to the instability of power

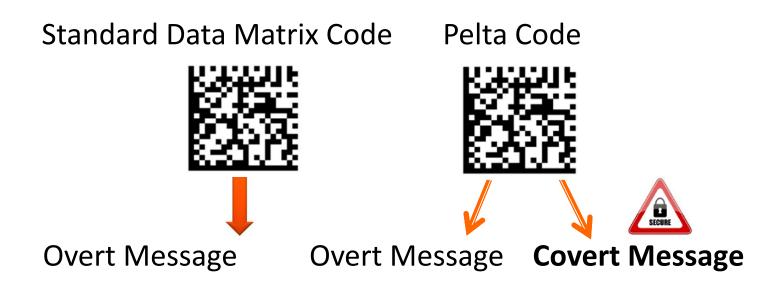
## Methods of Stealing Electricity

Tampering and bypassing of meters

- Making illegal connections
- Stealing Credit Disp. Units -CDUs
- Selling stolen electricity vouchers



## Pelta<sup>TM</sup> Technology Overview



- ◆The data in the 2<sup>nd</sup> layer (covert) of a Pelta<sup>™</sup> code was designed for authentication purposes
- The covert information is encrypted via a 128-bit key and is impossible for counterfeiters to create or read
- ◆ Codes can be read using standard QR code reader application installed on a smartphone

## Pelta<sup>TM</sup> Technology Overview

#### **Serialization**



1234567....







#### **Database Web**









# Tamper Evident Labels & Security Seals Application and DPM











**kWh Meter** 

**Meter Seal** 

## Authentication



# Tamper Evident Labels & Security Seals Application

- Pelta<sup>TM</sup> code marked on security seals, tamper evident labels, documents, receipts, products, etc. in order to enable:
  - Inspectors to authenticate the meter, seals and tamper evident labels
  - Inspectors to see information including power usage and the last payment due/made
  - Inspectors to update information
  - Customers to access latest payment due

## Field Implementation

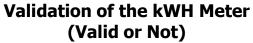


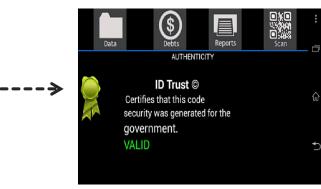




Reading Pelta Code on the Meter Seal or Meter









Validation of Customer Database including Power Usage & the Latest Payment



### Stolen Vouchers & CDUs Application

- Each voucher and CDU *marked* with a Pelta<sup>TM</sup> code
- If stolen, the vouchers are flagged on the Track and Trace platform
- Power Utility may deactivate the stolen vouchers
- Customers are able to scan the code on the voucher to verify its authenticity
- Geolocation enables the Power Utility and Law enforcement to conduct further investigation.
- Reward and loyalty programs can be implemented to encourage participation

### Case Study

- North America 5 provinces adopted solution.
- Increased Compliance, Administration & Accountability.
- Additional increases in security, transparency of collections, validity and quality of service.
- Reduction of corruption, disruptions and lack of control.
  - Collection of \$1.5B USD in previously uncollected funds.
- Rolled out versions of the solutions to DMV,
  Government Documents, Certificates & Registration documents (Birth, Marriage, Death, etc.)

For more information, please contact Kyle Parker on <a href="kyle@tracesol.co.za">kyle@tracesol.co.za</a>

**Thank You** 

