



SOUTHERN AFRICAN REVENUE PROTECTION ASSOCIATION (SARPA)

PANEL DISCUSSION

SARPA CONVENTION - 12 JULY 2013

Mosselbay



WHAT DO WE WANT TO DISCUSS

The industry is at a crossroad. Municipalities and Utilities are under pressure to perform, whilst consumers are marching in the streets.

How do we improve service delivery, reduce risk and ensure governance in the electricity and water service delivery industries.





QUESTIONS TO BE ASKED

1. What are the 5 major threats within the water and electricity distribution industry today?
2. What is the potential business impact on service delivery and the distribution industry?
3. How do we address these threats?
4. What needs to change and over what time period?
5. Who has the authority to change everything?
6. Do we have a focused approach to fixing problems?
7. Are we making people “accountable”?



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8. How can we change society's mind-set that electricity or water theft is a right?
9. How can we minimize the impact politics play where illegal connections are concerned?
10. How can we obtain funding of electrification projects to counter illegal connections?
11. Are we protecting our staff adequately whilst removing illegal connections?
12. Do we have enough dedicated and trained staff in the field to perform all tasks?



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9. How to minimize the impact politics play in removing illegal electricity connections?
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THANK YOU