

# SARPA CONVENTION PROGRAMME 2022



**2022 SARPA Annual Convention**

Facilitating the New Normal:  
**Are we SMART enough?**

26 and 27 May 2022 | Het Vloek Casteel,  
Riebeek Kasteel, Western Cape

**SARPA**  
Southern Africa Revenue  
Protection Association

**SWARTLAND**  
Municipality  
Western Cape

proudly hosted by Swartland Local Municipality

## THURSDAY, 26 MAY 2022

Time	Title	Speaker
09h00	Opening and scripture	Pastor Errol le Roux
09h15	Welcome from the host	Alderman Harold Cleophas: Executive Mayor: Swartland Municipality
09h30	SARPA President address	Belinda Dawson SARPA President
09h45	Keynote address	Andrea Johnson Investigating Director at the National Prosecution Authority (NPA) Investigating Directorate
10h30	Break	
<b>MITIGATING RISKS AND THREATS</b>		
11h00	<b><u>How to initiate changes to Laws</u></b> This presentation will highlight the different aspects of developing and amending of Laws, in order to ensure the effective prosecution of criminal acts.	Brig Bert van der Walt (SAPS Legal Department)
11h30	<b><u>Panel discussion – How to enhance cooperation between role players from Utilities, Law enforcement Agencies and Judicial entities?</u></b> The panel will analyse the different aspects of obtaining the cooperation of all the necessary role players through sensitization, synchronizing of operations and sharing of best practises	Belinda Dawson (SARPA President) Rens Bindeman (SARPA) Andrea Johnson (NPA) Brig Bert van der Walt (SAPS)
12h15	<b><u>Revenue protection in the United Kingdom</u></b> An overview of the current revenue protection situation in the UK. The focus is now on the new threats to revenue streams due to the pandemic and Utilities would need to develop new action plans that can assist to mitigate such challenges	Gavin Straugham United Kingdom Revenue Protection Association (UKRPA)
12h45	Lunch break	
<b>BEST PRACTISES AND CASE STUDIES</b>		
13h45	<b><u>Convention sponsor presentations</u></b>	Convention sponsors
14h15	<b><u>Best practise feedback session</u></b>	SARPA Utility members
14h30	Break	

15h00	<b><u>TID rollover challenges and successes</u></b> Case study of various Municipalities that have embarked on the TID Rollover Process. It showcases the challenges experience by some, and the success experienced by others. ensure that we all play our role in making sure this TID rollover change is encountered and finished smoothly.	Brian Hill Utilities World
15h30	<b><u>Panel discussion - TID -rollover challenges</u></b> The panel will focus on what should be done in order to ensure that all the issues of the TID rollover process are addressed in time by all the utilities that have prepaid electricity meters installed.	Keseree Rajoo Utilities World Dr Silas Mulaudzi SALGA Utility members
16:30	<b>Day Closure</b>	

## FRIDAY, 27 MAY 2022

08h30	<b>Registration and Refreshments</b>	
<b>SOLVING REVENUE PROTECTION CHALLENGES</b>		
09h00	<b><u>Changing the business by focusing on data analysis and revenue recovery processes</u></b> Post pandemic it will be crucial for Utilities to use data analysis processes to increase the hit rate of identifying possible non technical losses. This will assist to counter challenges like the increased "push back" by customers when audits are done and also assist in increasing the effectiveness of revenue recovery processes that has proven to be very successful in all utilities where such processes were introduced. This will necessitate that standing operational procedures should be enhanced to in order to deal with all the current revenue loss challenges.	Greg Stopford City of Cape Town
09h30	<b><u>Management of large power users through automated meter reading</u></b> Municipalities, in particular Metro's become more and more dependent on the contribution of Large Power Users (LPU) for revenue. Accuracy of the billing will ensure timeous settlements and steady income for the municipality. The need to apply smart technology in the process is ever increasing and recordkeeping of the state of the installations is paramount. The majority of these consumers are well aware of the need to pay for the service (recently Tshwane and City of Johannesburg launched an intensified and visible credit control programmed aimed at these consumers)	Jannie Fourie Visual Revenue Management
10h00	<b>Break</b>	
<b>TECHNOLOGICAL LOSS REDUCTION SOLUTIONS</b>		
10h30	<b><u>Leveraging digitization to promote responsible energy consumption</u></b> Digitization as a result of technology advancement has permanently changed the way consumers interact with service delivery. It is especially evident in the areas of banking, retail, education and entertainment. The advantages thereof are numerous which includes improved services levels, real-time feedback, and improved security. There is a possibility of exploiting these technological advancements and subsequently influencing consumer behaviour to ensure responsible energy consumption.	Desigan Govender Conlog

11h00	<p><b><u>Smart water addressing revenue challenges</u></b></p> <p>With the need to address the major water losses experienced in many Municipalities in South Africa, there is a definite need to introduce smart water metering systems</p>	Ithriam Leukes Ontec Systems
11h30	<p><b><u>Alternative conductor technologies to mitigate theft of cables</u></b></p> <p>The engineering challenge to mitigate power cable theft is now implementing alternative conductor technologies. The alternative conductors to replace copper and Aluminium conductors for power cables are now available and being installed around the world. With the current theft epidemic occurring in South Africa, the need for new conductors that have virtually no scrap value by design are desperately required. As new power cable technologies are being tested by Utilities the compulsory SABS power cable standards will be updated once these new technologies have proven to be reliable as alternative power cable conductors</p>	Patrick O'Halloran ARB Electrical
12h00	Members Forum and Closure	
13h00	<b>Light Lunch</b>	